



LASER TLC July 2022 Workshops

From Innovate to Improve: Implementing and Testing Components of Your TLC Initiative

July 21, 2022 from 4:00 – 5:00 ET

Background and purpose

The LASER TLC has been anchored by the *Learn, Innovate, Improve* (LI²) framework, as site coaches use this approach to guide their partner site teams through a change process. July 2022 marks two-thirds of the way through the 18-month LASER TLC, with approximately six months remaining. Therefore, it seems appropriate timing to hold a collective TA session focused on the third phase of LI², offering guidance to teams about how they transition into the Improve phase.

Objectives

By the end of this session, LASER TLC site teams will:

1. Understand the purpose of the *Improve* phase and how it can benefit their LASER TLC initiative
2. Identify actions they can take within the next 6 months to implement and formatively test one or more component(s) of their LASER TLC initiative

Agenda

4:00 – 4:05 **Welcome and introduction of the session** (Lisa Washington-Thomas)

4:05 – 4:25 **Refresher on the Improve phase: What is it, how to do it, and when is the right time?** (Jon McCay)

Brief presentation about the objectives and process steps of the Improve phase, with a focus on conducting a “road test” (small-scale, formative testing of one or more components). Will share examples of road tests conducted by TANF programs of similarly scoped projects and address the question of when is the “right” time to begin testing.

4:25 – 5:00 **Team breakouts** (facilitated by individual site coaches/liaisons)

Site teams will partner with their coach/liaison in a breakout room to apply their learning from the presentation and identify near-term action steps. Potential discussion questions for site coaches/liaisons to lead teams through include:

- What would need to happen for us to try out at least one component of our TLC initiative between now and December?
- Which component(s) of our work seem best positioned for some testing? Why?

- What one or two key questions would we hope to answer from a road test at this stage of our work? (Remember: road tests do *not* address questions of impact or effectiveness; road test are designed to answer questions along the lines of: *How is it working and how can we get it to work better?*)