



SESSION 2

# COACHING SUPERVISION: It Begins with YOU!

Integrating Innovative Employment & Economic Stability Strategies into TANF Programs









#### **PRESENTERS**

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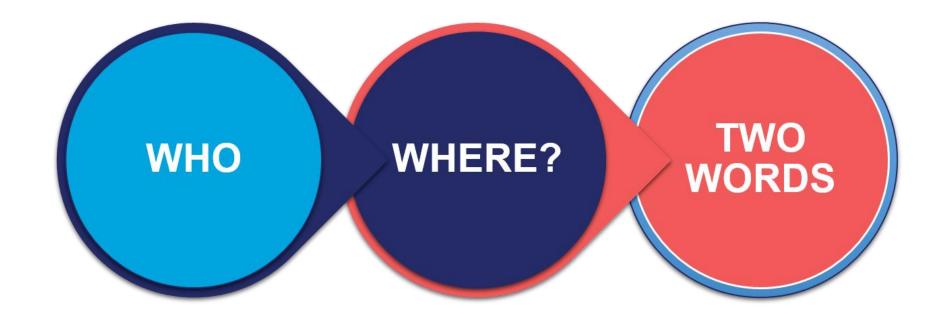


#### **AGENDA SESSION 2**

- Introductions
- Linking leadership styles and supervision
- Reflections from the field
- Exploring tools to support coaching



#### **INTRODUCTIONS**





### LINKING LEADERSHIP STYLES & SUPERVISION



#### **LEADERSHIP & SUPERVISION TABLE**

Download the table

Complete as we review the content

Then we will debrief together





#### **REVIEW LEADERSHIP STYLES**

Leadership Style	Source of Motivation		
Reliance of Power	Final decision and clear expectations		
Relationships	Staff care about relationship and are motivated to please		
Politics	We'll help each other out		
By Example	Through demonstration, staff will follow		
Sharing Goals	Joint decision making and goal setting		
Persuasion	Reasons are convincing		
Charisma	Personality and enthusiasm		



## LINKING LEADERSHIP STYLES AND SUPERVISION





WHAT STANDS OUT?

WHAT SURPRISED YOU?



# REFLECTIONS FROM THE FIELD



**Share a goal from Session 1** 



Share a goal from Session 1

Deep Dive – We need a volunteer!



Share a goal from Session 1

Deep Dive – We need a volunteer!

Clarifying questions



**Share a goal from Session 1** Deep Dive - We need a volunteer! Clarifying questions Get ideas from the group





## EXPLORING TOOLS TO SUPPORT SUPERVISION



#### **SUPERVISION COMPONENTS IN COACHING**

ADMINISTRATIVE

**EDUCATIVE** 

REFLECTIVE





#### SAMPLE SUPERVISION AGENDA

- ☐ Check-In (15 min)
  - ☐ Staff discussion points
  - ☐ Goals set with staff
- ☐ Administrative (10 min)
- ☐ Participants (30 min)
  - ☐ Review goals set
  - ☐ Challenging cases
- ☐ Backburner Items (5 min)



# WHERE DO I START?



#### COACHING SUPPORT TOOL: LEARNING STYLES QUESTIONNAIRE

- Designed to identify preferred learning styles
- Informs experiences prone to help, based on preferred style
- Four learning styles:
  - Activist
  - Reflector
  - Theorist
  - Pragmatist

Adapted from Honey & Mumford (1992). The Manual of Learning Styles



#### **LEARNING STYLES QUESTIONNAIRE**

Activist	Involve themselves fully and without bias in new experiences. Tend to act first and consider consequences after. Tackle problems by brainstorming and thrive on challenges of new experiences.
Reflector	Stand back and ponder experiences and like to think through options before acting. Take on as much data as possible.
Theorist	Adapt and integrate observations into logically sound theories. Tend to be analytical and seek rational objectivity.
Pragmatist	Interested in trying out new ideas, theories, and techniques to see if they work in practice. Seek to apply new learnings to practice.

Adapted from Honey & Mumford (1992). The Manual of Learning Styles



#### **LEARNING STYLES QUESTIONNAIRE**

#### Application:

- Complete as a team and compare learning styles, discussing applicability potential
- Complete for one-on-one supervision

#### Follow-Up questions to consider:

- Do preferred learning styles differ across team?
- How does your supervision practice need to change based on individual staff?

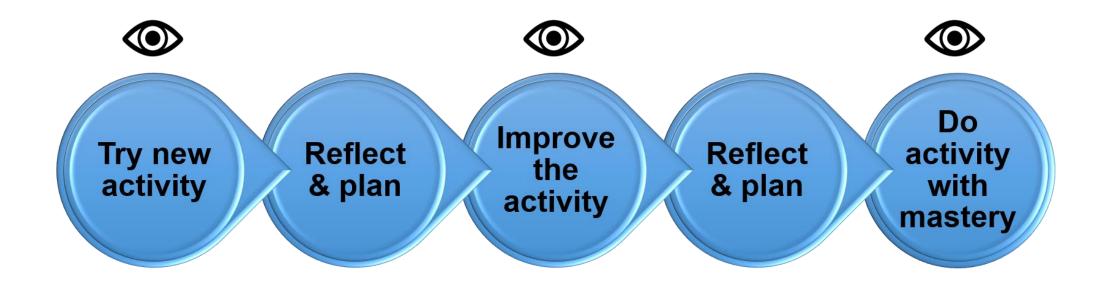
Adapted from Honey & Mumford (1992). The Manual of Learning Styles



#### **BUILDING MASTERY**



#### **BUILDING MASTERY**



Should be goal driven

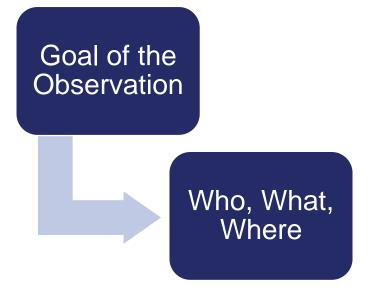
Determined in collaboration with staff

Focus on objective information

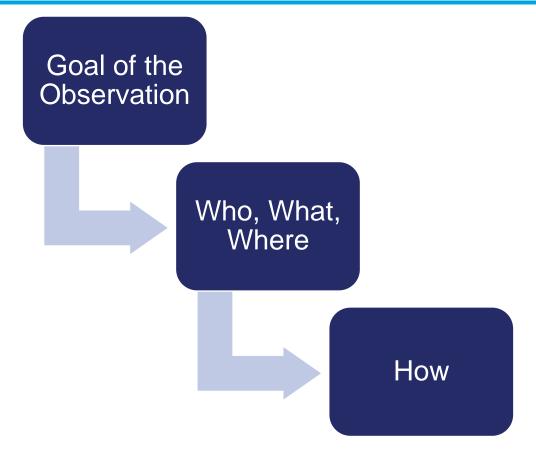


Goal of the Observation







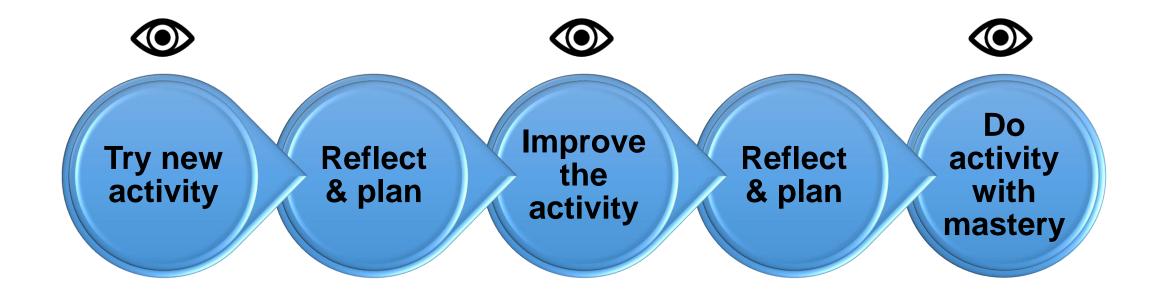




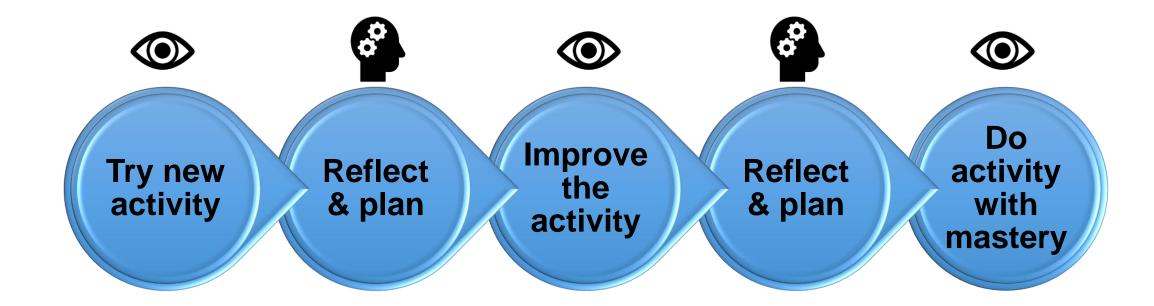




#### **BUILDING MASTERY**



#### **BUILDING MASTERY**



## COACHING SUPPORT TOOL: REFLECTION

Develop ideas for next steps

Step back to examine practices

Feel supported in new learning

Get new insights in practices



#### FRAMEWORK FOR REFLECTION

Question Content	Question Type				
	Awareness	Analysis	Alternatives	Action	
What do you know?	What do you know about?	How does that compare to what you know about?	How could you learn more about?	How do you plan to learn more?	
What did you do?	What did you try and why?	How does that fit with what you planned to do?	What will you do differently next time?	What do you plan to do it next time?	
What was the result?	How did it work out?	How did it compare to what you expected?	What do your think will be different next time?	What is your plan to change it for next time?	
How was the process?	What was most helpful to you?	How do you feel about?	What other opportunities would be useful?	What resources will you use next time?	

Rush & Sheldon, 2011



#### **ROLE PLAY**

 Note any supervision practices in the Q & A









#### **LESSONS LEARNED**







## QUESTIONS OR COMMENTS?



