



OFA Regions V-VIII State Technical Assistance Meeting

July 9–11, 2024 • Westin Denver Downtown • Denver, CO

Reimagining TANF Programs through the Lens of Program Participants

Session 8: Listening to Participants and Acting on Their Input

July 10th, 2024



ADMINISTRATION FOR
CHILDREN & FAMILIES
Office of Family Assistance



What do we hope to accomplish during this session?

Explore approaches to gathering input from families

Discuss opportunities to use input from families





Group reflection

- Remember your number and go to that station
- Bring a pen and a pad of sticky notes with you





Approaches to gathering input

Reflection prompts:

- **Rose:** What about this approach to gather feedback do you like, or have worked well for you?
- **Thorn:** What about this approach to gathering feedback is challenging or not ideal?
- **Bud:** Where do you see opportunities to use this approach to gather feedback from families in your program?





Acting on family input

Ian McMahon

Director of Employment and Benefits Division
Colorado Department of Human Services

Lorrie Briggs

Deputy Assistant Secretary for Workforce Development
Louisiana Department of Children and Family Services

