

Overcoming Barriers to Technology

Supporting Clients in a Virtual Environment

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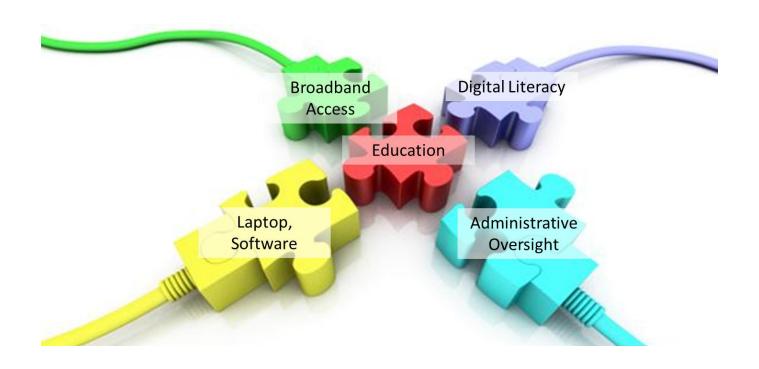
What are we talking about?



- Education is the number one thing that lifts people from poverty
- Internet connectivity equals opportunity
- In-home Internet access must be viewed as an essential modern utility



Four elements needed to make this work



Health Profession Opportunity Grant

сатсн A key element of the Edmonds HPOG Grant 2010-present HPQ



Benefits of connectivity that most of us take for granted

Laptops and Software



Fully equipped HP or Dell laptop in the home Trust building -- Loan with opportunity to earn Replacement and Tech support available

Broadband Access



Dependable access Mobile Verizon Hotspot Saves transportation and childcare Wifi the whole family can use



Benefits of connectivity that most of us take for granted





Computer courses -- from keyboarding to MS Office

Tutoring

Meet them where they are

Community Building with administrative oversight



High Expectations

Accountability

Coordination with regional TANF program



Positive impact for students and their children!





"Having access to internet and also a reliable laptop computer has greatly impacted my daily life in very positive ways. I feel more connected; I feel I have access to more tools I can use at my leisure; I feel I have access to more options for employment; I feel I have more choices with my schooling and the ability to attend classes. Thank you for this wonderful opportunity."

"It enabled me to participate when needed and when I could – as I worked while attending school and I am a single parent. Had I not received a computer with internet service I would not have been able to participate in this life changing opportunity. Thank you!:o)"

"It has changed my life and my access to further my education. My children have always known more than I when it came to the PC but now I can proudly say I am an educated and experienced user of a PC. Thank YOU CATCH for giving me the freedom to GROW!!"

"Receiving my new laptop was a defining moment in my life... I am so grateful to have this powerful tool and resource."



Results



A quick unscientific poll

47% Did not have a computer or reliable internet access at home

41% Used it daily to research employment opportunities and another 13% did so weekly

76% Used it daily to complete school assignments

41% Used it daily to communicate with staff or faculty and another 24% used it 4-6 times a week

12% Used it daily to communicate with other social service providers.

They set an example for their children and provide internet access for their education



Thank You

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