

# Approaches to Serving TANF/WtW Customers with Multiple Barriers to Employment

*Administration for Children and Families and  
US Dept. of Labor Employment and Training Administration  
Training Seminar  
January 9 - 10, 2002  
Wyndham Franklin Plaza Hotel  
17<sup>th</sup> and Race Street  
Philadelphia, PA 19103*

September 12 - 13, 2001

## Wednesday, January 9

- 8:30 a.m. - 9:30 a.m.      *Registration and Continental Breakfast*
- 9:30 a.m. - 9:45 a.m.      *Welcome and Introductions  
David J. Lett, Regional Administrator  
Administration for Children and Families*
- 9:45 a.m. - 11:00 a.m.      *“Lessons from the Field: Are Programs Working?”  
Andrew Bush, Director, Office of Family Assistance  
Administration for Children and Families,  
Department of Health and Human Services, Washington, DC*
- 11:00 a.m. - 11:15 a.m.      *Break*
- 11:15 a.m. - 12:30 p.m.      *Listening Session - Part Two*
- 12:45 p.m. - 1:45 p.m.      *Luncheon Speaker  
Edwina Bell-Mitchell, Executive Director  
Enterprise Community, Inc., Wilmington, DE*
- 2:00 p.m. - 3:15 p.m.      *“Vision for the Integration of TANF, WtW and  
The Workforce Development System”  
Thomas M. Dowd, Regional Administrator  
Employment and Training Administration, Department of Labor*
- Overview of Workforce Development System  
WIA and One-Stop  
Panelists:      David Florey  
                         Pennsylvania Dept. of Public Welfare  
                         Harrisburg, PA  
                         TANF/WtW/WIA - What works? What doesn't?  
                         Karen Sitnick, Director, Mayor's Office of*

*Employment Development, City of Baltimore, MD  
Lessons learned. Forward strategies and next  
steps.*

*Q/A - discussion of ideas presented*

*3:15 p.m. - 3:30 p.m. Break*

*3:30 p.m. - 5:00 p.m. Presentation  
The Effects of 24-month TANF Benefit Limitation and Strategies  
to Deal with Leavers and Customers with Multiple Barriers  
Mark Golden, TANF Program Manager  
Commonwealth of Virginia*

*Q/A - discussion of ideas presented*

*5:30 p.m. - 6:30 p.m. Networking Reception*

**Thursday, January 10**

*8:30 a.m. - 9:00 a.m. Registration and Continental Breakfast*

*9:00 a.m. - 10:15 a.m. Presentation  
Pat Adamczyk - Manager  
Berks County Career Link, Reading, PA  
Integration of Services and Partner Collaboration  
Within the WIA/One-Stop System*

*Gary Rightmire - Executive Director  
Berks County Assistance Office*

*Q/A - discussion of ideas presented*

*10:15 a.m. - 10:30 a.m. Break*

*10:30 a.m. - 11:30 a.m. Problem Solving Exercise  
Identification of Key Obstacles to Serving Customers with  
Multiple Barriers  
Facilitator: Terri Thompson, The Urban Institute*

*11:30 a.m. - 12:30 p.m. Develop an Action Plan with Strategies for Dealing with Identified  
Obstacles and Improving Local Collaboration Among Programs*

*12:30 p.m. - 1:00 p.m. Wrap Up - Next Steps*